

COLLABORATIVE OPERATIONALISATION OF DELHI METRO RAIL CORPORATION

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ABSTRACT

The intentions and commitment are the hallmarks of any venture to be considered a success or failure. Collaborative ventures could be of varied nature. It has the potential to succeed in the present era wherein problems of governance are increasingly complex and varied unlike in the past concerning the era of Traditional Administration. The pertinent aspects of a collaborative venture are namely, nature of the alliance, the involvement of stakeholders, transparency, accountability, equity, inclusiveness, effectiveness, efficiency, responsiveness, relationship building and consensus based decision making. These aspects have been covered in a study pertaining to development of urban rail network in Delhi. The aim is to examine the case in context of collaborative governance. The methodology adopted was through interviews, personal interactions and documented material. The findings indicated the operationalization in Delhi Metro Rail Corporation, a collaborative venture involving two stakeholders only namely Union and Delhi State, tasked with the objective towards implementation of rail network. Conclusions reached as a result of study indicates the successfulness of the collaborative venture and its various aspects concerning collaborative governance.

KEY WORDS: Collaboration, Efficiency, Governance, Operationalization, Transparency, Ventures.

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