

WORK STRESS AFTER DEMONETISATION: A PERSPECTIVE OF BANK EMPLOYEES FROM DELHI NCR REGION

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ABSTRACT:

The decision to demonetise the banknotes of Rs. 500 and 1000 on November 8th, 2016 was shocking for all, be it general public or policy makers. Though the decision and the intention behind it was supported by a majority, a number of people including the bank employees, who were amongst the most effected, felt that the implementation could have been better planned. It was observed that bank employees were feeling increasingly targeted in the face of public anger. The constant notifications and the lack of cash provided had led banking establishments facing the wrath of clients. The objective of this study was to get an idea about the stress faced by the bank employees after this move of currency demonetization. The findings indicated that despite of the extra work load & stress faced by the employees of the banking sector and the lack of expected support at workplace, almost all of them thought that this courageous step of demonetization by the government would be beneficial in long run for the Indian Economy. They believed that a short term pain felt by all would be justified by the long term gain for the country in future.

KEY WORDS: bank employees, demonetisation, stress, workload.

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